

PCIP Data per month - June 2024

No. of calls to the surgery	8685	
Number of calls answered in two mins*	0	*automated data retrieval not possible from our telephony software
Number of calls abandoned	3066	
Items issued via prescription	21558	
Referrals Made	407	
Fit Notes (Med3s) issued	158	
Administrative Comms. Issued (letters/emails)	1019	
Text messages sent and received	846	
Total digital requests submitted to the practice	950	